

## Appendix VII: Report Card: Performance Versus Facilities and Service Guidelines

Each Public Facility and Service Provider was asked to rank the current performance of that provider versus the current guidelines set out for that provider. The ranking system is as follows:

The Guideline is currently met:

1. All or most (80-100%) of the time.
2. Some (21-79%) of the time.
3. None or little (0-20%) of the time.

The responses that were received are as follows:

### Education: Public Schools

- For all measures of performance, the effective capacity rather than the designed capacity of each specific school should be used. (**Ranking: 1**)
- For new suburban\* school sites that include space allowances for recreation (school and community) considerations (including sports fields), and other community activities:

|                |  |
|----------------|--|
| Elementary:    | At least 27 developable acres** for a school with a 500-700 student design capacity<br>Optimally located within a two-mile radius of least 80 percent of the students        |
| Middle School: | At least 38 developable acres** for a school with a 700-900 student design capacity<br>Optimally located within an eight-mile radius of at least 80 percent of the students  |
| High School:   | At least 52 developable acres** for a school with a 1,200-1,400 student design capacity<br>Optimally located within a ten-mile radius of at least 80 percent of the students |

\*Urban (or neighborhood) school sites will typically be located on much smaller parcels, usually in more densely developed areas inside the Primary Service Area. The size and composition of these sites will necessarily be determined by the specific needs to be accommodated and the space available.

\*\*When designing new educational facilities, the square feet per student standard for elementary, middle, and high schools will be considered to insure efficient and appropriate use and size of design space during planning. (**Ranking: 1**)

## Education: Adult and Career and Technical Education:

### Adult Education:

- For each 20 basic and technical skills courses, 4 to 6 medium size (less than 50 students per course) classrooms and 1 computer lab for each computer course. **(Ranking: 1)**
- Two meeting/conference rooms for each joint and large size (50 or more student) course offered. **(Ranking: Not applicable – currently no classes of this size are offered.)**

### Career and Technical Education:

- Plan space for approximately 10% of the current high school enrollment of the Williamsburg-James City County School District to participate in off-campus programs. **(Ranking: 1)**
- Before the construction of new facilities or the redesign of existing facilities, evaluate the effectiveness of the current offerings of the Williamsburg-James City County Schools' career and technical training facilities, current and planned Thomas Nelson Community College technical training facilities, and current and planned New Horizon's Woodside Lane facilities, as well as private sector participatory training opportunities. **(Ranking: 1)**

## Education: Library Services

- No more than 15 minutes drive time to a library location. **(Ranking: 1)\***
- 5 books per capita. **(Ranking: 1)\***
- 1.0 square feet per capita in library space. **(Ranking: 1)\***  
*(\*The WRL notes that population growth without corresponding increases in facilities will result in the "1" ranking being lowered over time.)*

## Public Safety: Fire Protection and Emergency Medical Services

- Provide response times of six minutes or less within service areas that generate 365 or more emergency incidents per year. **(Ranking: 2)\***
- Provide a fire station for areas that generate 365 or more emergency incidents per year in order to provide a six minute or less response time in areas not currently meeting the response time standard. **(Ranking: 1)**
- Provide an additional response unit for any unit that is not available for more than five hours per day (on an annual average). **(Ranking: 1)**  
*(\*The Fire Department notes that while the current ranking is "2", there are no areas outside of that response time standard generating a call-per-day. That is very likely to change with projected growth in Stonehouse and the rear sections of Colonial Heritage.)*

### Public Safety: Law Enforcement

- Provide a Police Field Office in all future fire stations. Field offices should be at least 250 square feet. *(Ranking: 2)*
- Construct any new police stations on a minimum of two acres in order to provide the necessary minimum station square footage for civilian personnel, sworn officers, equipment, and department and visitor vehicles. *(Ranking: 1)*
- Maintain an average response time for high priority calls to within eight minutes. *(Ranking: 1)*
- Any new police stations should be located in areas that allow police to meet community service needs with good access to all parts of the service area, and provide adequate parking for police, employees, and visitors. *(Ranking: 1)*

### Public Safety: Corrections

- Juvenile Detention Facilities - 20 bed spaces per 50,000 population; 20,000 sq. Ft. per 50,000 population *(Ranking: 1)*

### Public Health: Refuse Collection and Disposal

- Maintain sufficient waste disposal facilities to accommodate an average disposal rate of 7.5 pounds of waste per person per day. *(Ranking: 1)*
- All County facilities shall be equipped with appropriate recycling receptacles and mechanisms to reduce the solid waste stream produced in day-to-day operations. *(Ranking: 1)*

### General County Government

- 90 percent of residents within 10 miles of a County office for paying taxes, tags, licenses, etc. *(Ranking: 1)*

### Public Utilities: Water and Sewer

- The provision of all water and sewer system facilities will be consistent with the James City Service Authority's Regulations Governing Utility Service, Design and Acceptance Criteria for Water and Sanitary Sewer Systems, Standards and Specifications for Pump Stations and Hampton Roads Regional Technical Standards. *(Ranking: 1)*

### County-Wide and Regional Facilities

- Many services have been and will continue to be provided cooperatively on a regional basis. Where appropriate, James City County will make arrangements to expand such services. It is not the intent of these guidelines to duplicate regional public facilities or private facilities (e.g., golf courses) where such facilities are deemed to be meeting the needs of James City County residents. *(Ranking: No ranking applies.)*