

Thanks in advance for your compliance!

From May 1 to September 30, outdoor water regulations apply to JCSA customers.

What Does This Mean?

When using only a container, or hose with an automatic shutoff nozzle, JCSA customers may use water outdoors for any purpose, at any time, on any day. The hose must be attended at all times. **However, any other method of outdoor water use such as irrigation systems, sprinklers, or hoses without automatic shutoff nozzles is not permitted between 9 a.m. and 5 p.m. or at any time on Mondays.** These methods must follow the Outdoor Water Use Schedule below.

Know Your Water Day!

	Odd # Addresses	Even # Addresses
Monday	Recovery Day	
Tuesday		●
Wednesday	●	
Thursday		●
Friday	●	
Saturday		●
Sunday	●	

A public/private initiative to promote responsible water usage in James City County.



New Turf Exemption

New Turf can be watered for 60 consecutive days from installation. Exemption requests must be submitted to the JCSA in writing or online at jamescitycountyva.gov/jcsa.

Reminder

All irrigation systems installed within James City County with water supplied by the JCSA require a plumbing permit for a backflow prevention device from James City County Building Safety and Permits (757-253-6626) before installation. Backflow prevention devices must also be tested and certified annually. Call 757-259-4138 for more information about JCSA's Backflow Prevention and Cross Connection Control Program.

Need Details?

For details, call JCSA Customer Service (M-F, 8 a.m. -6:52 p.m.) at 757-253-6800 or visit jamescitycountyva.gov/jcsa.

