



THE JCSA: GET TO KNOW US

Providing municipal water and wastewater service to County residents and businesses.

The JCSA is overseen by a Board of Directors appointed by the County Board of Supervisors. It is a legally separate entity from James City County and provides services to its primary service area between Toano and Grove, and to limited sections of York County and the City of Williamsburg and 8 independent well systems in the northern and central portions of the County.

The JCSA is self-supporting through user rates and fees and receives no share of any local or property taxes. The mission of the Authority is aligned with James City County and they share many of the same strategic goals such as water conservation and modernizing aging infrastructure and facilities.

As a public utility, JCSA maintains current water use permit compliance and is preparing for future permit applications and potential water use reductions by encouraging year-round water conservation. To support all of its responsibilities, our 100 employees work hard to develop a specialized workforce, stable and long-range financial plans, and a robust operational and management structure.

The JCSA...



was created in **1969** by James City County to provide safe, reliable, and affordable water and wastewater services to the area;



serves approximately **63,750** residents with more than **25,500** accounts;



has **100** employees and a current budget of approximately **\$24 million**;



treats and distributes **5 million gallons** of water on an average day;



is the **largest** public water utility in Virginia totally dependent on groundwater;



maintains **416 miles** of water main, **363 miles** of gravity sewer main, and **84 miles** of sewer force main;



Our 100 employees work to provide safe and reliable water and wastewater services, with staff available **24 hours** a day, **7 days** a week.

CONTACT

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JCSA is working today to protect tomorrow!